



SMART OTP ACTIVATION AND USER INSTRUCTIONS FOR CORPORATE CLIENTS

APPLIED TO CORPORATE CLIENTS WHO ARE USING
THE FUND-TRANSFER PACKAGE OF F@ST EBANK

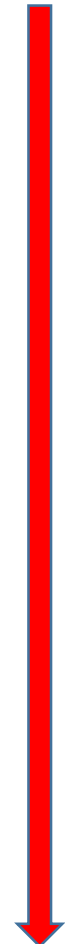
NEW CLIENTS ACTIVATING SMART OTP ON F@ST EBANK

[FIRST LOG-IN]

Please log in the F@ST EBANK system through the below link:

<https://ib.techcombank.com.vn/corp/servlet/BrowserServlet>

The screenshot shows the login interface for Techcombank. At the top, there is a grey header with the word "Login" in red. Below this, there are three input fields: "User ID", "Password", and "Language" (set to "English"). To the right of the "User ID" field is a red circle with the number "1". Below the input fields are two buttons: "Login" and "Cancel". To the right of the buttons is a VeriSign Trusted logo with a checkmark and the text "VERIFY" and "ABOUT SSL CERTIFICATES". Below the login form is the Techcombank logo. Underneath the logo, there is a section titled "Please enter your new password" with three red bullet points: "- Password must contains 8 to 15 characters including upper case character, lower case character, number and special character.", "- Enter wrong password 5 times, user will be locked. Techcombank only support unlocking user at our branch.", and "- Password must be changed after 6 months". Below these instructions are two input fields for the new password, with a red circle containing the number "2" to the right. Below the input fields is the text "Sign on names and passwords are case sensitive." At the bottom of the page, there is a blue message: "Your password has changed Successfully! Please relogin with new password" and a link: "Click to go back to the [login page](#)."



1




User ID is provided at the time of service registration and has been sent to your email registered with Techcombank. The first time password has been sent to your mobile number registered with Techcombank.

2

Please change your password after you log in successfully. After new password has been changed successfully, the system will return to the log-in screen.

NEW CLIENTS ACTIVATING SMART OTP ON F@ST EBANK

[SMART OTP ACTIVATION]

TECHCOMBANK   HOTLINE 024.39448858  hotrodoanhnghiep@techcombank.com.vn

F@ST e-bank Internet Banking for Corporate Home Page Logout

WELCOME KHACH HANG 30334386 Last Access Time : 17:24 GMT+7 19/02/2019

Account Number	Company Name	Currency	Current Balance	Available balance
19130334386668 - CURRENT ACCOUNT	KHACH HANG 30334386	VND	80,101,254	80,101,254
19130334386666 - CURRENT ACCOUNT	KHACH HANG 30334386	VND	18,356,892	11,971,842
19130334386998 - CURRENT ACCOUNT	KHACH HANG 30334386	USD	76,750.26	76,750.26

Administration

- Activity Log
- Change password
- Activate Smart OTP**
- Account Management
- Beneficiary Info Management

Techcombank Internet banking
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Please choose menu [Administration] -> [Activate Smart OTP] after logging in F@ST Ebank.

TECHCOMBANK   HOTLINE 024.39448858  hotrodoanhnghiep@techcombank.com.vn

F@ST e-bank Internet Banking for Corporate Home Page Logout

Activate Smart OTP

Your current registered mobile phone number with Techcombank is **0931712338**.

If this information is incorrect, please download [MBO1](#) and register at the closest counter to update information, or contact our customer service hotline at 1800 588 822 or 084 24 3944 6699.

If this information is correct, please choose "Submit" to continue to proceed Smart OTP activation. Instruction for Smart OTP activation can be download [here](#).

In case you forget PIN, please delete current Smart OTP on your mobile phone and follow steps as guideline.

Submit

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Please double check your mobile number registered with Techcombank.

If it is incorrect, please follow the instruction on the screen to update your mobile number.

If it is correct, select "Submit" button to get PIN code and Registration code.

NEW CLIENTS ACTIVATING SMART OTP ON F@ST EBANK [SMART OTP ACTIVATION] (CONT.)

The screenshot shows the Techcombank F@ST e-bank interface. At the top, there is a navigation bar with the Techcombank logo, a hotline number (024.39448858), and an email address (hotrodoanhghiep@techcombank.com.vn). Below this is a red bar with the F@ST e-bank logo and the text "Internet Banking for Corporate". The main content area is divided into a left sidebar with navigation options and a main content area. The sidebar includes options like Account Inquiry, Account Report, Funds Transfer, Amendment Request, Online Payment, Saving Deposit, Trade Finance, Loan Information, and Administration. The Administration section is expanded, showing options like Activity Log, Change password, Activate Smart OTP, Account Management, and Beneficiary Info Management. The main content area displays a success message: "Authenticate successfully for using Smart OTP." Below this, it states: "First time sign in PIN for Smart OTP app has been sent to your current registered mobile phone number. Please now use this registration code or QR code to perform Smart OTP app activation on your mobile device." The registration code is 7473651209, and the QR Code & User ID is also 7473651209. A red circle with the number 5 is overlaid on the registration code. At the bottom of the page, there is a footer with the text "Techcombank Internet banking Copyright © Techcombank. All rights reserved."

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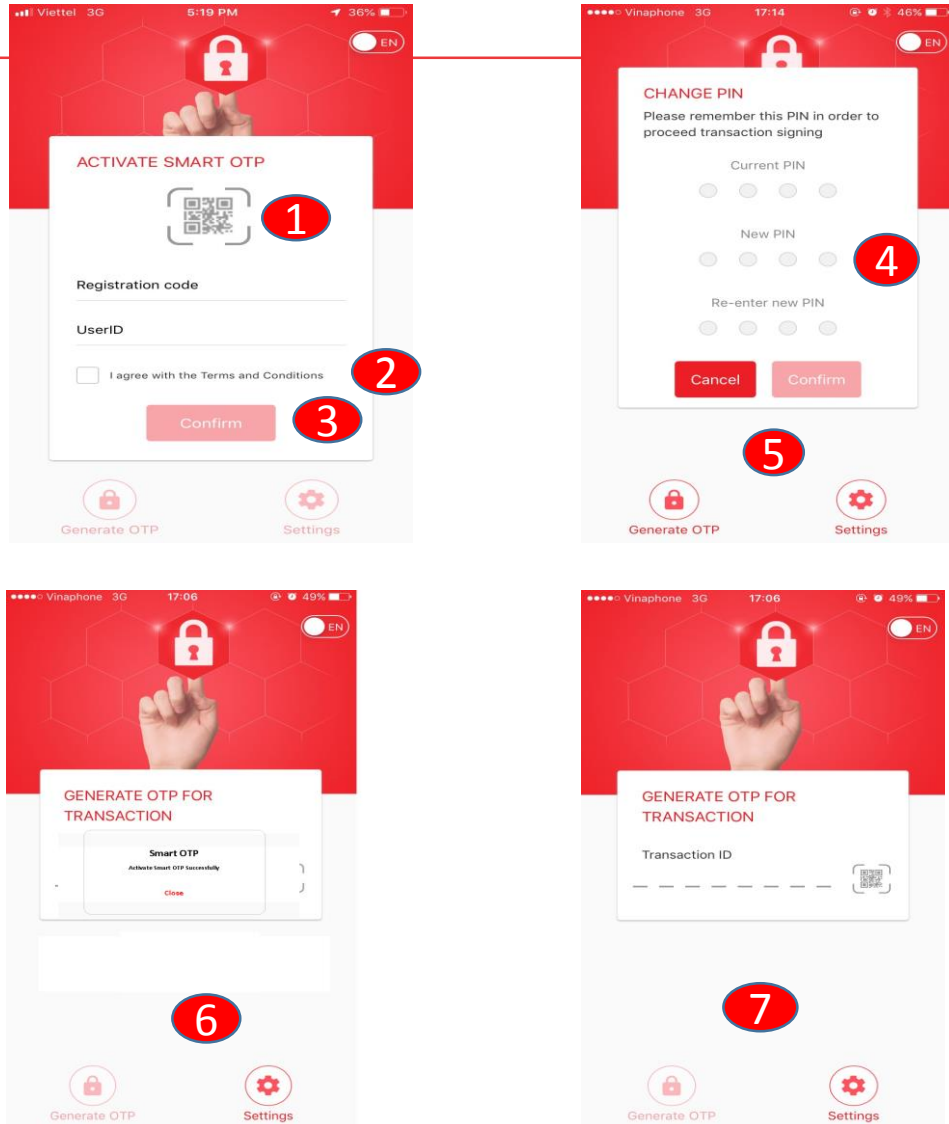
The PIN code has been sent to your registered mobile number. Please open the Smart OTP application and scan QR code or manually enter the Registration code to continue activating SMART OTP on your device (Instruction at page 8).

Notice: SMS sample as below:



CLIENTS ACTIVATING SMART OTP APP ON MOBILE DEVICES

[SMART OTP ACTIVATION] : Download and install **TCB Smart OTP application** of Techcombank from Apple store (for devices using iOS operation system) or Google Play (for devices using Android operation system).



1

Select QR Code icon to scan Registration code displayed in F@ST Ebank and enter User ID

2

Select “**I agree with the Terms and Conditions**” button

3

Select “**Confirm**” button

4

Set up your PIN

Notice: The current (first time) PIN code is sent to your mobile number registered with Techcombank.

Rules for setting new PIN:

- *Must be 4 digits in length*
- *Must not match the old PIN*
- *Must not be 4 sequential numbers*

5

Please select “**Confirm**” button to move to the PIN changing step

6

Select “**Close**” button to return to “**Generate OTP for transaction**” screen. At this step, you have already activated Smart OTP successfully.

7

The “**Generate OTP for transaction**” screen will be displayed

VƯỢT TRỘI ➔ MỖI NGÀY