

PROMOTION FOR NEW CUSTOMERS - "LUCKY MONEY VND 666,000"		
#	QUESTION	ANSWER
1	<b>Who can participate in the program "LUCKY MONEY VND 666,000"?</b>	- Customers open a new ID, account and register for the BusinessOne package (excluding customers who have terminated the package by themselves or by Techcombank) in quarter 4/2020 and quarter 1/2021. - Customers who opened their accounts in quarter 4/2020 must not have had any transaction at TCB as of January 01, 2021
2	<b>My company opened an account at TCB before October 1, 2020, can I join the Program if I open a new account?</b>	No.
3	<b>If my company make the first foreign currency transaction with an exchange value of at least VND 66 million, does it satisfy the conditions of the program?</b>	Yes, if that first transaction is done successfully on F@st EBank or via the TECHCOMBANK VISA DEBIT Card.
4	<b>The first transaction of my company at TCB is at the counter, then if I make the first transaction on F@st EBank with a minimum value of VND 66 million during the program period, do I meet the Program requirements?</b>	Yes. The valid transaction is for the first transaction done on F@st EBank or via the Techcombank Visa Debit Card from 01/01/2021 to 31/03/2021
6	<b>My company opens an account and registers for BusinessOne package at TCB in January, but if a transaction satisfying the Program conditions happens in February, can it be counted?</b>	Yes. Customers should note that prizes are paid in order of 500 customers with the earliest transactions in the month.
7	<b>How do I know my company has met the "LUCKY MONEY VND 666,000" conditions to receive the prize?</b>	Your company will receive a notification via email registered with the bank.
8	<b>How will "LUCKY MONEY VND 666,000" be rewarded to eligible customers?</b>	The lucky money of 666,000 VND will be transferred to your BusinessOne-registered account
9	<b>I have questions about the program, who should I contact?</b>	Customers can contact us at: Corporate Call Center: 1800 588 822 (domestic) or 84-024-39446699 (international) hoặc Email: hotrodoanhnghiep@techcombank.com.vn
10	<b>Why is the reward of the Bank at an odd amount of VND 666,000 and does the Bank set the minimum transaction value at VND 66 million?</b>	With the idea of bringing success & prosperity to customers in the early spring of the new year, the number 6 means "prosperous fortune" - a wish for the prosperous New Year customers.

<b>PROMOTION FOR TOP CUSTOMERS USING THE TECHCOMBANK VISA DEBIT CARD                      “MORE SPENDING – MORE BENEFITS”</b>		
#	QUESTION	ANSWER
1	<b>How do I know if my company is eligible for the Program?</b>	Your company will receive a notification via email registered with the bank.
2	<b>If my company had the card issued in 2019 &amp; has paid the second year annual fee in 2020, can I still get the annual fee waived?</b>	Yes. The company will get the refund of the 2nd annual fee in case it was collected in 2020 because most cards issued in 2019 were issued in November & December.
3	<b>Refund applies to all card purchases or is it limited to specific types of purchase?</b>	Not limited.
4	<b>Are spending transactions in foreign currencies in foreign countries eligible for the promotion?</b>	Yes, provided that the transactions meet the conditions specified in item 1.5 of the T&C of the Techcombank Visa Debit Card.
5	<b>Preferential transactions until the end of March 31, 2021 are until 23:59 p.m. on March 31, 2021?</b>	Preferential transactions are until 23h59 of March 31, 2021.
6	<b>If I have more than one card, are all of my cards eligible to get all the annual fees waived?</b>	All cards issued in 2019 and 2020 which have been activated and used for spending.
7	<b>Cashback up to VND 10 million/card or VND 10 million/customer?</b>	VND 10 million/customer/month similar to the current policy of 1% cashback up to VND 2 million/customer/month
8	<b>How can I as a customer enjoy/receive the promotion?</b>	<p>The cashback amount will be transferred to customer’s account during the period from the 6<sup>th</sup> to the 12<sup>th</sup> of the month following the month in which the valid transactions occur, or the next working day if the 12<sup>th</sup> is a holiday/Tet holidays according to Techcombank’s regulations (in accordance with the provisions in Section 1.4 in the Appendix attached to MB02 T&amp;C’s of the Techcombank Visa Debit Card for Corporate Customers)</p> <p>The annual fee will be refunded after the account statement is finalized.</p>
9	<b>I have questions about the program, who should I contact?</b>	Customers can contact us at: Corporate Call Center: 1800 588 822 (domestic) or 84-024-39446699 (international) hoặc Email: hotrodoanhnghiep@techcombank.com.vn

<b>EXISTING LOYAL CORPORATE CUSTOMERS – “TET GRATITUDE – NHẬN LỘC VÀNG”</b>		
#	QUESTION	ANSWER
1	<b>How do I know if my company is eligible for the Program?</b>	Your company will receive a notification via email registered with the bank.

2	<b>What are the rewards of the Program?</b>	The rewards of the Program are shopping vouchers with par value of VND 1 million, VND 3 million and VND 5 million, corresponding to the ranking/class of customers under the Program.
3	<b>What criteria does the bank rate customers to join the Program?</b>	The Bank selects and ranks customers based on criteria for product and service transactions that customers use at the Bank.
4	<b>How does my company know that it has received a Program reward?</b>	Your company will receive a notification via email registered with the bank.
5	<b>I have questions about the program, who should I contact?</b>	Customers can contact us at: Corporate Call Center: 1800 588 822 (domestic) or 84-024-39446699 (international) hoặc Email: <a href="mailto:hotrodoanhnghiep@techcombank.com.vn">hotrodoanhnghiep@techcombank.com.vn</a>
6	<b>How will the rewards be delivered to the customers?</b>	Step 1: Information about winning the reward will be notified in advance to your email registered with Techcombank. Step 2: TCB will email the gift voucher code to the respective email of customer.