

# F@ST EBANK SERVICES

FOR BUSINESS

EFFICIENT MANAGEMENT - COST SAVING

Businesses can easily use Techcombank's F@ST EBANK to conduct financial transactions & to manage their accounts quickly, safely, & effectively anytime, anywhere with an Internet connection.



**SAFE  
& SECURE**



**OPTIMAL  
FINANCIAL  
EFFICIENCY**



**REDUCED  
PROCESSING  
TIME &  
DOCUMENTS**



**EASY  
TO USE**



**MULTIPLE  
SERVICES**

# ***PUSH ACCOUNT BALANCE***

## ***NOTIFICATION VIA TCB OTP APP***



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**MULTI – UTILITY  
SERVICE**

# PUSH ACCOUNT BALANCE NOTIFICATION VIA TCB OTP APP

## BENIFITS

(i)

(ii)

(iii)

### FREE SERVICE

- ✓ Optimize financial cost by completely free service
- ✓ Monthly SMS cost saving

### EFFECTIVE MANAGEMENT

- ✓ Update account balances anytime and anywhere
- ✓ Easy and flexible financial control and tracking

### CONVINIENCE & TIME SAVING

- ✓ Actively register on F@st Ebank without going to the counter
- ✓ Receive balance notification right on the mobile

# PUSH ACCOUNT BALANCE NOTIFICATION VIA TCB OTP APP

## UPDATE AND INSTALL APPLICATION

### Customers who are using TCB OTP Application

Please update the latest version of TCB OTP on the app store

### Customers who are not using TCB OTP Application

Please download TCB OTP on the app store (\*)

(\*) Please refer to user guide for activation and using TCB OTP [here](#)

❖ Version 1.2.3 on Android

<https://play.google.com/store/search?q=TCB%20OTP&c=apps&authuser>



❖ Version 1.5 on IOS

<https://www.apple.com/vn/search/TCB-OTP?src=globalnav>



# PUSH ACCOUNT BALANCE NOTIFICATION VIA TCB OTP APP

## REGISTRATION: ADMINISTRATION -> ACCOUNT MANAGEMENT



1800.588.822 | hotrodoanhnghiep@techcombank.vn



Internet Banking for Corporate

Home Page Logout

Account Inquiry

Account Report

Funds Transfer

Create request to bank

Amendment Request

Online Payment

Saving Deposit

Trade Finance

Loan

Administration

Activity Log

Change password

Activate TCB OTP/Token

Account Management

Beneficiary Info Management

Account Management

Account Number	Account Name	AccountType	Currency	Payment Enable	Notify
19135209883018	VND-TGTT-TCB TEST 01	TIEN GUI THANH TOAN	VND	Yes	Yes
19135209883026	USD-TGTT-TCB TEST 01	TIEN GUI THANH TOAN	USD	Yes	No
19135209883034	SGD-TGTT-TCB TEST 01	TIEN GUI THANH TOAN	SGD	Yes	No
19135209883042	JPY-TGTT-TCB TEST 01	TIEN GUI THANH TOAN	JPY	Yes	No

Submit

### Authentication

Transaction reference: **69198459**

Please input your OTP

Username:

OTP:

Authentication will expired in 02 min 00 sec

Techcombank would be glad to introduce a new authentication experience to our F@st Ebank services – Confirm via Mobile.

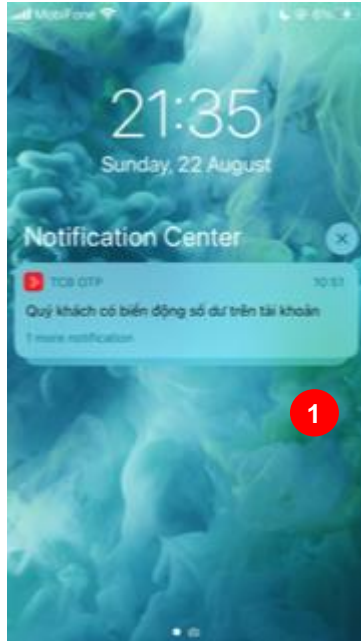
User guide for updating your SmartOTP application and using the new feature can be downloaded [here](#)

Note: Authentication code will not authenticate the transaction if you enter the wrong Reference Number or PIN on the Smart OTP / Token

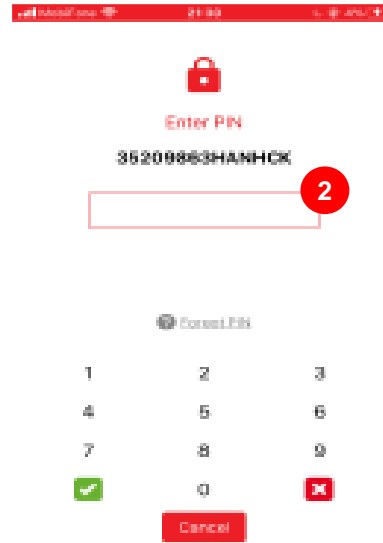
- 1 Select **Notify = Yes** for account that wants to register account balance notification via TCB OTP application
- 2 Click **Submit**
- 3 Authenticate transaction

# PUSH ACCOUNT BALANCE NOTIFICATION VIA TCB OTP APP

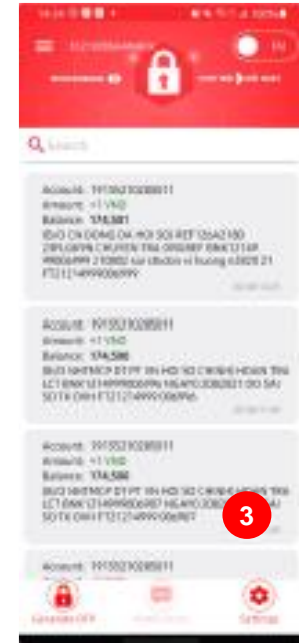
## ACCOUNT BALANCE NOTIFICATION CHECKING – FROM NOTIFICATION AT NOTIFICATION CENTER



1 Customer clicks on the balance notification at the notification center



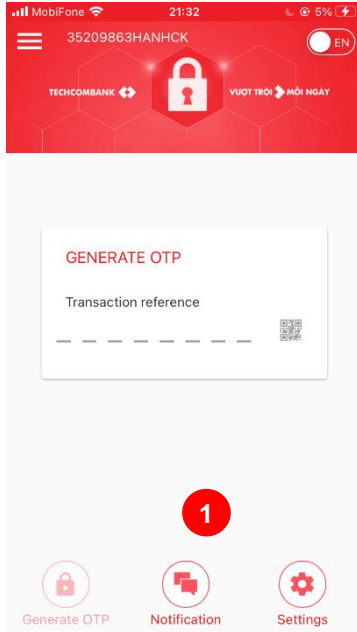
2 Customer enters PIN on TCB OTP application



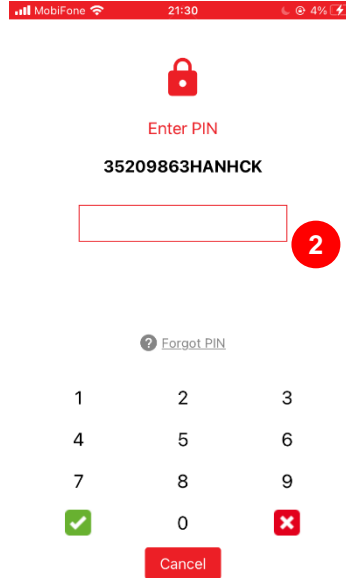
3 Click **View more** to load more messages (In case there are more than 30 balance notifications)

# PUSH ACCOUNT BALANCE NOTIFICATION VIA TCB OTP APP

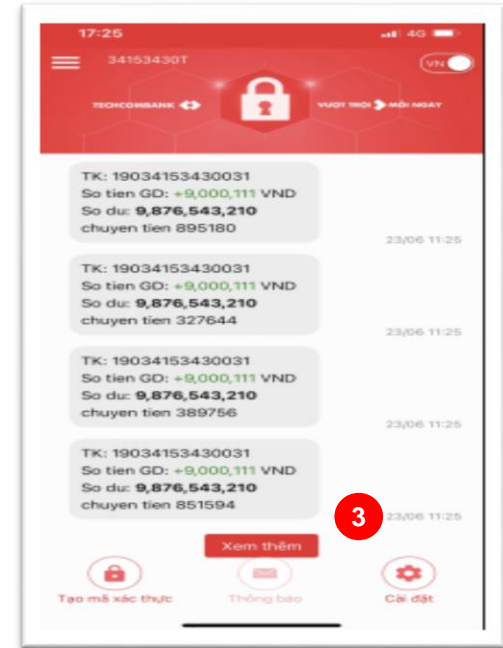
## ACCOUNT BALANCE NOTIFICATION CHECKING – FROM NOTIFICATION IN APPLICATION



1 Customer opens TCB OTP application and click on **Notification**



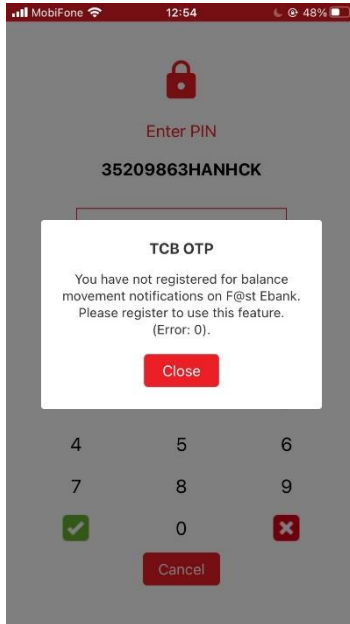
2 Customer enters PIN on TCB OTP application



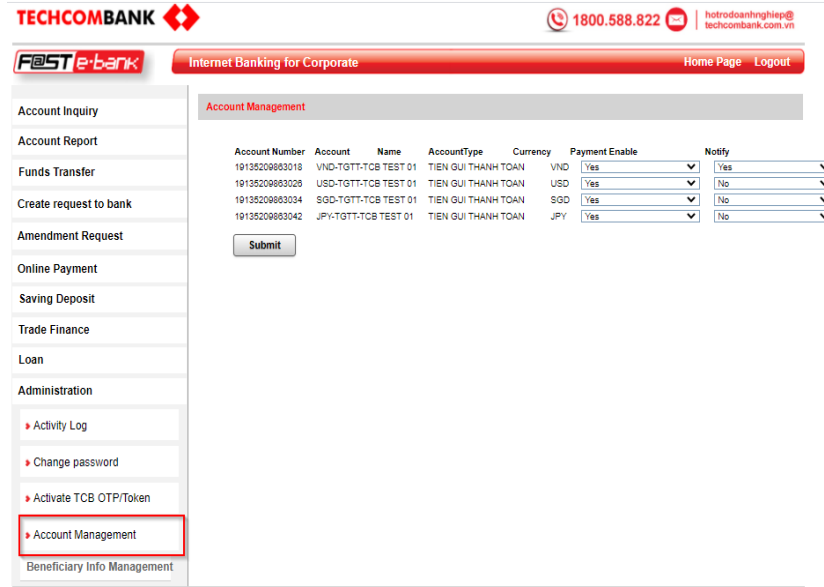
3 Click **View more** to load more messages (In case there are more than 30 balance notifications)

# PUSH ACCOUNT BALANCE NOTIFICATION VIA TCB OTP APP

## CUSTOMERS HAVE NOT REGISTERED ON F@ST EBANK



- 1 Customer opens TCB OTP application and click on **Notification**. System will display message as above.



- 2 Customer log in F@st EBank to register service



# F@ST EBANK

## CONTACT US FOR INFORMATION OR ASSSITANCE

For detailed information, user guideline, or any problems regarding FEB functionalities, customers can contact us at

► Hotline: **1800 6556** (domestic)/**+84 24 7303 6556** (international)

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[www.techcombank.com.vn](http://www.techcombank.com.vn)